

# cosmos. Lite

# Every day. Your way. Introducing Touring Á La Carte

With a whole new category of touring, Cosmos Lite presents the world's first à la carte tour style. Combining the essential features of our award-winning Cosmos tours with a personalised approach to daily itineraries, Cosmos Lite offers hassle-free travel with the freedom to tailor your itinerary to your own interests, budget, and pace. Whether you're an early bird or a night owl at heart, we suit your schedule with later morning excursions and tours.

Cosmos Lite holiday packages include city-to-city transportation, comfortable hotels, and daily breakfast to power your pursuits. What your days include, however, is completely up to you. With a range of MyACCOUNT excursions, you have the option to purchase only the tours and activities that strike your fancy. Need guidance on what to do? An expert Tour Director will accompany you as you travel between cities to offer suggestions for sightseeing, dining, entertainment, and shopping. Or wander and wonder at your own pace, with the CosmosGO app, filled with a host of suggestions and directions at your fingertips.

Virtually all Cosmos Lite excursions start later than typical tours. So, go ahead, rise early or sleep in. Set out solo or join a group outing. With your logistics taken care of, and no set itinerary,

you can joyfully experience the captivating landscapes and cityscapes of Europe–on your terms and timeline. No other holiday package offers a bigger bundle of freedom, flexibility, affordability and fun! It's your way,

every day.







## Transportation

All city-to-city transportation is included on a Cosmos Lite holiday. Enjoy private, deluxe motorcoaches between destinations with free Wi-Fi, and air conditioning.



## Hotels

Cosmos Lite holidays include clean, comfortable, and attractive hotels that offer the most for your money.



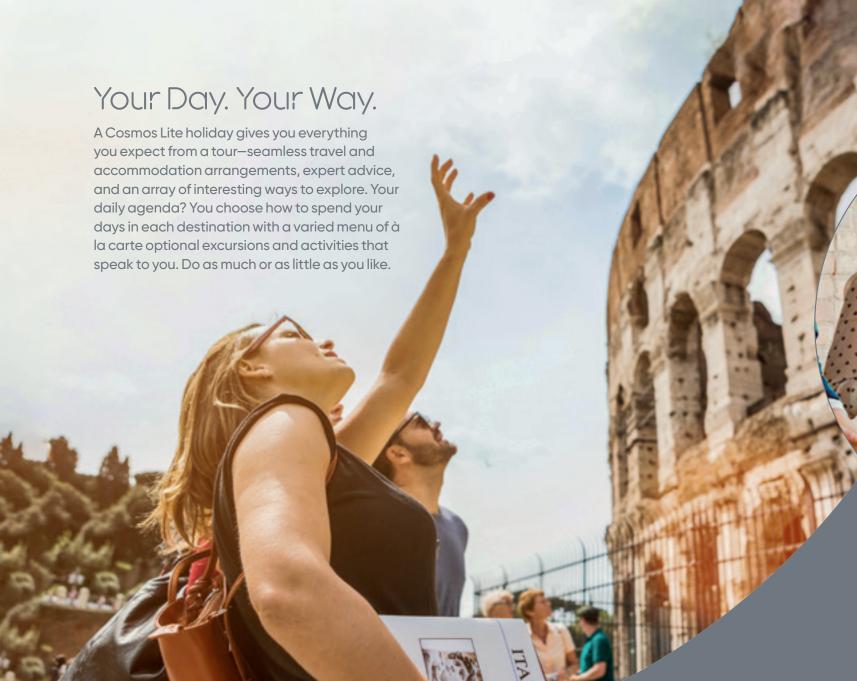
# Daily Breakfast

We serve you the most important meal of the day, and give you insider tips for the best spots for lunch or dinner.



# Professional Tour Director

Your Tour Director points out the best sightseeing, dining, and entertainment in each destination. You'll also have local information at your fingertips with the CosmosGO mobile app and MyACCOUNT optional excursions ready for purchase.



# Guidance of a Professional Tour Director

 $\left( \stackrel{\circ}{\Omega} 
ight)$  Professional Tour Director

At the heart of every great Cosmos tour are the friendly, knowledgeable folks who show you around and help you maximise your free time. We go to incredible lengths to find the most professional Tour Directors. You're never a stranger in each new destination, since your Tour Director is well versed in the local language (and English), and in the best spots to enjoy new locales like a local.

# cosmos. Lite



# Download, Discover and Go!

## Stay in the know, on the go.

From your daily itineraries to hotel details, the CosmosGO app keeps you abreast of logistics throughout your holiday.

#### Fuel your free time.

The CosmosGO app is loaded with restaurant, entertainment, and sightseeing suggestions to make the most of your

independent

# cosmos.

## Wander and wonder without Wi-Fi.

Easily navigate local streets with GPS directionswithout the need for Wi-Fi or cellular data.

## Pen it. Snap it. Post it.

Document your journey with notes and photos, and

share your experiences with friends and family on social media.

# Your Choice with MyACCOUNT

(\*) MyACCOUNT Excursions

With MyACCOUNT, you can easily craft your tour experience with à la carte optional excursions that suit you best. MyACCOUNT makes it easy to select guided tours or secure event reservations-pre-purchased or paid on-tour. Purchase your selections on MyACCOUNT before or during your trip, for example:

- \*A cooking class in Lisbon
- (\*) A guided tour of Columbus' city Genoa, followed by lunch
- (\*) A bike tour of Valencia

Of course, you're welcome to indulge in unhurried leisure time to soak in your destinations on your own with the knowledgeable recommendations by your Tour Director. We handle the travel details, and the rest is up to you!

Spanish City Explorer

Barcelona, Valencia, and Madrid are spectacular Spanish cities: Barcelona, home of great artists Gaudi, Picasso, and Miro; Valencia with its contemporary architecture matched only by its fantastic food, fun, and beach life; and Madrid, the elegant city of sophistication and



## Your Package Includes

Free Time to Explore in Barcelona, Tarragona, Peñiscola, Valencia, Cuenca, Madrid

(🛜) Transportation

lively atmosphere.

Touring by private, firstclass, air-conditioned motorcoach with Wi-Fi

Listed below or equivalent. Rooms with private bath or shower, hotel and city taxes, required local taxes, any mandatory service and resort fees.

Barcelona: Catalonia Park Putxet (F) Valencia: Sercotel Acteon Madrid: Praga (ST)

Buffet breakfast (B) daily

 $\left( \mathop{\circ}\limits_{\Omega} 
ight)$  Professional Tour Director

GO CosmosGO

Download our app for daily itineraries, hotel details and suggestions for and sightseeing.

**MyACCOUNT** 

Personalise your tour with hand-selected excursions available for purchase. Visit our website for details.



## Your itinerary

## Arrive in Barcelona, Spain. Enchanting City by the Sea

If you arrive early, get a head start in exploring this lively city with the help of your CosmosGO app. In the late afternoon, meet your Tour Director who will give you some helpful hints on how to make the most of your free time in Barcelona.

Barcelona.
Museums, Markets, and the Mediterranean

There are many choices for how you could shape your stay in Barcelona. Choose an optional panoramic drive and walking tapas tour, or discover the many museums, markets, and shops. If you have a day at the beach in mind, Barceloneta is the place to go. (B)

\$1,299<sub>PP</sub>

Barcelona.
Delicious Cuisine and Cava Wine

More time to discover. Sample the culinary traditions of Catalunya and visit a food market like the Boqueria, located in the Ramblas. We suggest an optional excursion to the Spanish countryside with a winery visit for a Cava winetasting session. Reservations are easy with MyACCOUNT. (B)

Barcelona → Tarragona → Peñíscola → Valencia. Roman Ruins and a Castle by the Sea

Tarragona is the perfect combination of seaside resort and sightseeing destination with an abundance of shops and cafes, Roman archaeological sites, and the medieval town centre. Next, see the Peñíscola coastline, dominated by the walled "Pope Luna" Templar castle-a filming location for *Game* of Thrones. Visit the castle or simply

stroll through the narrow cobblestone streets and enjoy the magnificent views of the Mediterranean Sea. (B) Today's Distance: 242 mi/ 390 km

# Valencia. 5 Arts, Science, and Paella

Valencia is a city to discover your way! Tap on your CosmosGO app for ideas and directions. Highlights are the City of Arts and Science and the Silk Exchange. Explore the lively and beautifu modernistic Central Market, and don't miss the paella! This Valencian rice dish is a must to experience the staple of Spanish kitchens for centuries. You may also choose from a variety of exciting optional excursions. Signing up is simple on MyACCOUNT. (B)

# Valencia → Cuenca → Madrid. Abstract Art in Hanging Houses

On your visit to Cuenca, you may spend free time visiting the casas colgadas (hanging houses). Dating back to the 1300s, these cliffside dwellings now house the Spanish National Museum of Abstract Art. You'll arrive in Madrid in the late afternoon, with time to enjoy an evening out in this buzzing city. (B)

Todav's Distance: 227 mi/ 365 km



## Madrid. For Art Lovers and Lovers of Life

Stroll around the Puerta del Sol and Plaza Mayor areas, in the city centre, for a taste of the joyful life in Madrid. There are plenty of museums to visit. Immerse yourself in local life by joining us on an optional excursion. Visit the Royal Palace or spend free time in the Sabatini Gardens, then pick a traditional taverna for authentic Spanish fare. (B)

# Madrid. A Fusion of Food, Fútbol, and Festivities

Browse the El Rastro flea market or one of the revamped food markets in the revived *barrios* of Madrid, take an optional excursion to Toledo, a treasurechest of arts and architecture. Enjoy time to explore Madrid's colourful fusion of cultures, with your Tour Director's suggestions. (B)



Today concludes your Spanish adventure. (B)



#### Tour 7500 Dates & Prices 9 days from Barcelona to Madrid

Departure number	Start Barcelona	End Madrid	Land Only
0510	Sun 10 May	Mon 18 May	1299
0524	Sun 24 May	Mon 01 Jun	1539
0607	Sun 07 Jun	Mon 15 Jun	1589
0621	Sun 21 Jun	Mon 29 Jun	1589
0705	Sun 05 Jul	Mon 13 Jul	1589
0719	Sun 19 Jul	Mon 27 Jul	1589
0802	Sun 02 Aug	Mon 10 Aug	1589
0816	Sun 16 Aug	Mon 24 Aug	1589
0830	Sun 30 Aug	Mon 07 Sep	1589
0913	Sun 13 Sep	Mon 21 Sep	1729
0927	Sun 27 Sep	Mon 05 Oct	1589
1011	Sun 11 Oct	Mon 19 Oct	1539
1025	Sun 25 Oct	Mon 02 Nov	1299

Prices are per person, based on double room occupancy.

Single room supplement: \$619; no triple room reduction

Extra nights before and after your tour may be available, please call or visit us online for details and prices.

# Portugal Explorer

Spend time with us in Portugal and you'll wonder why it's home to many of the world's famous explorers. With so much to see and do in this beautiful country, it's hard to imagine why its legendary explorers would ever leave! From the international flair of Lisbon, to the cobblestone charm of Obidos, to the history of Coimbra, and the wine cellars of Porto, your Tour Director will point you in the right direction to discover a new world of your own!

## Your Package Includes

Free Time to Explore in Lisbon,

#### Transportation

🛜) Touring by private, first-

isted below or equivalent. Rooms with private bath taxes, required local taxes,

Coimbra: Dom Luis (ST)
Porto: Tryp Porto Centro (F)

## Professional Tour Director

CosmosGO Download our app for

## MyACCOUNT

our website for details.





## Your itinerary

# Arrive in Lisbon, Portugal. Soak up the Capital Sights

Time to dive in and explore this capital city-easy to navigate, both on foot and with public transport. Feel free to get started enjoying Lisbon's highlights. Hop on a ride on Tram number 28, see the Belem Tower, or take the Santa Justa Lift. Simply tap your CosmosGO app for directions and suggestions, or find a relaxing spot to soak up the rich Portuguese culture. Your Tour Director will be available in the early evening to provide suggestions on how to make the most of your time throughout your tour.

## Lisbon. Food, Glorious Food

Today, we offer the option to join us on a guided walking tour of the city, with insight into life in Lisbon in the past and in the present. If you are passionate about food, you'll want to purchase an evening culinary experience to learn how to prepare some traditional Portuguese delicacies and the fine art of enjoying them in good company. MyACCOUNT makes it easy to secure your reservation for optional activities. (B)

## Lisbon. A Little Night Music

Now that Lisbon has captured your heart, enjoy another full day to discover more! There are countless museums to visit, quaint cafes for lingering, or how about a romantic boat trip on the Tagus river? If you prefer to venture out into the landscapes, we suggest you join

our optional excursion to Evora, a UNESCO World Heritage Site. At day's end, celebrate with Lisbon's exciting nightlife, maybe listening to passionate live fado music. (B)

## Lisbon → Obidos → Coimbra. Learning from the Locals

Leaving the capital, we follow the Atlantic coast to stop in charming Obidos, a labyrinth of cobbled streets surrounded by medieval fortress walls. Later, we head to Coimbra, known for its historical university, still attracting students from around the world. This university town makes for lively nightlife, with many bars and restaurants. (B) Todav's Distance: 137 mi/ 220 km



## Coimbra → Porto. A Life of Art—A Love of Wine

Porto's connection with Port wine is undeniable, but that's just one aspect of this colourful city. Built on the banks of the Douro River, it's been an inspiration for art and culture for centuries; from traditional *azulejos* to graffiti, you'll see evidence of its artistic history around every corner. We recommend our optional walking tour with a local guide, highlighting the twists, turns, and secrets of this fascinating city, including a sample of its gastronomic delicacies and a wine tasting session. (B)

Today's Distance: 78 mi/ 125 km



## Porto. Creative Arts and the River of Gold

Take advantage of your time in Porto to explore the city your way. Your Tour Director is on hand with suggestions,

and your CosmosGO app shows you the way. Walk the Ribeira District, the oldest of the city, a labyrinth of narrow cobbled streets, ancient houses and baas of character, take a boat tour on the Douro river or join an optional excursion. Enjoy the city's buzzing nightlife, or a local meal in a restaurant overlooking the river. (B)



Porto.
Your tour ends with breakfast this morning. (B)

#### Tour 7560 Dates & Prices 7 days from Lisbon to Porto

0419 Sur 0517 Sur 0607 Sur 0614 Sur 0705 Sur 0816 Sur 0823 Sur 0927 Sur	hon n 19 Apr n 17 May n 07 Jun n 14 Jun n 05 Jul n 16 Aug n 23 Aug n 27 Sep n 18 Oct	End Porto Sat 25 Apr Sat 23 May Sat 13 Jun Sat 20 Jun Sat 22 Aug Sat 29 Aug Sat 29 Aug Sat 24 Aug Sat 24 Aug Sat 25 Aug Sat 24 Aug Sat 25 Aug Sat 26 Aug Sat 27 Aug Sat 28 Aug Sat 29 Aug	Land Only 1229 1299 1299 1299 1299 1299 1299 1229
--	---	---	--

Prices are per person, based on double room occupancy. Single room supplement: \$317; no triple

Extra nights before and after your tour may be available, please call or visit us online for details and prices.

# Italian Explorer

Experience the Italian icons you've always wanted to see-exactly the way you want to see them! Set out with the schedule and pace that's perfect for you to explore the Eternal City of Rome, picturesque Tuscany, spectacular Cinque Terre, intriguing Genoa, and the fashionable mecca of Milan. Tap your CosmosGO app for all of your destination details.

## Your Package Includes

Free Time to Explore in Rome **Excursion to Cinque Terre** 

Transportation

train from La Spezia to

(n) Hotels

any mandatory service and

Marina di Cecina: Il Settebello (ST)

 $\stackrel{\circ}{\cap}$  Professional Tour Director

**G** CosmosGO

#### MyACCOUNT

Personalise your tour with hand-selected excursions





## **Your itinerary**

## Arrive in Rome, Italy. Unpack Your Sense of Adventure!

Settle into your hotel before going out on your own and exploring the inspiring city of the Dolce Vita, home of the Colosseum, the Vatican, and keeper of priceless masterpieces spanning thousands of years. Your CosmosGO app can guide you to the highlights of the Eternal City. Ask your Tour Director for expert recommendations to make the most of your time in Roma.



## Rome. A Roman Holiday Awaits

Today is yours to explore Rome as you please. You may decide to visit the famous sights like the Colosseum and the Roman Forum, experience the organised chaos of Rome's traffic, taste some of the excellent street food, or go off the beaten path to discover local sidewalks and secrets. Your Tour Director can suggest plenty of haunts and hideaways, or you might opt to reserve your spot on a guided tour of the Vatican and the Sistine Chapel with MyACCOUNT. (B)



## Rome → Grosseto → Bolgheri → Marina di Cecina. City Cobblestones to Tuscan Countryside

Visit the friendly, laid-back town of Grosseto, where you can stroll through the beautiful *piazza* to see its cathedral and try one of the many cafes. (Your Tour Director knows the best ones!) Immerse yourself in the Tuscan countryside as you enjoy free time in Bolgheri, a lovely little village where good food and wine are a way of life. In fact, this is the home of Super Tuscan wines such as Sassicaia. Tonight, you'll stay in a charming Italian seaside resort town, Marina di Cecina. (B)

Today's Distance: 186 mi/ 300 km



## Marina di Cecina. Sea, Sand, and Sights

Relax on the beach or take a walk along the centuries-old pine tree forest skirting the Etruscan Riviera. A favourite holiday spot for Tuscan residents, this stretch of coast gets busy during the summer months. The town of Cecina is only minutes away with the opportunity to visit the Roman Villa San Vincenzino. Another option is to book a trip to discover the walled city of Monte Riggioni and San Gimignano, also known as the "medieval Manhattan." To enhance your experience, a wine tasting is included. (B)



After greeting the day in Marina di Cecina, you'll travel north to La Spezia. Hop aboard a train to discover the beauty of the Cinque Terre, a car-free, colourful string of five fishing villages. Ask your Tour Director the best way to soak up the charm of these spectacular landscapes before travelling on to Genoaformer Maritime Republic and birthplace of Christopher Columbus. (B)

Today's Distance: 149 mi/ 240 km



#### Genoa → Milan. Seaside Genoa and Stylish Milan

What better place to relax than in Italy's most colourful seaport? Explore the maze of narrow streets of Genoa's medieval Caruggi district on our optional guided tour with a typical Genovese lunch. If you prefer, take advantage of your free time by visiting the famous aquarium, the biggest in Italy and designed by world-famous architect Renzo Piano. Later, head to Milan, where an orientation drive introduces you to the city. (B)

Today's Distance: 107 mi/ 173 km



# Milan. Design and Daily Rituals

A day at leisure in the fashion and design capital of the world. Today's a perfect day to use your CosmosGO mobile app to seek out famous shops of the fashion district

(Quadrilatero della Moda), boutiques, and bars along the beautiful Navigli canals. Your Tour Director can guide you on how to enjoy the fast-paced city of Milan at your own speed with dining and shopping recommendations just for you. Indulge in the local cuisine by joining an optional tour of the trendy city quarter of Brera followed by a *risotto* tasting. (B)



Milan.
Your personalised holiday ends with breakfast this morning. (B)



#### **Tour 7160 Dates & Prices** 8 days from Rome to Milan

Departure number	Start Rome	End Milan	Land Only
0419	Sun 19 Apr	Sun 26 Apr	1439
0503	Sun 03 May	Sun 10 May	1519
0517	Sun 17 May	Sun 24 May	1519
0531	Sun 31 May	Sun 07 Jun	1719
0614	Sun 14 Jun	Sun 21 Jun	1519
0719	Sun 19 Jul	Sun 26 Jul	1469
0809	Sun 09 Aug	Sun 16 Aug	1469
0823	Sun 23 Aug	Sun 30 Aug	1469
0906	Sun 06 Sep	Sun 13 Sep	1519
0920	Sun 20 Sep	Sun 27 Sep	1719
1004	Sun 04 Oct	Sun 11 Oct	1519
1018	Sun 18 Oct	Sun 25 Oct	1439

Prices are per person, based on double

Single room supplement: \$374, \$547 (0531 & 0920); no triple room reduction.

Extra nights before and after your tour may be available, please call or visit us online for details

cosmostours.com.au 13

# Nice to Lyon Explorer

From the French Riviera and north through Provence and the Rhône-Alpes regions of France, embark on an exciting journey from Nice to Lyon. Spend time in Cannes and visit one of the local markets, then in Aix-en-Provence, with its beautiful tree- and cafe-lined Cours Mirabeu. Take an opportunity to visit the Pope's Palace in Avignon, or to step back into the Roman history of Orange. Experience life in one of the sweetest French towns, Montelimar, home of nougat. Explore with custom options on MyAccount, and with expert guidance from your Tour Director and the CosmosGO app.

## Your Package Includes

Free Time to Explore in Nice, Cannes



CosmosGO

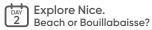




**Your itinerary** 

# Arrive in Nice, France. Nice? Nice!

Hello, French Riviera! Settle into your Nice hotel and, if you have time, take a walk along the *Promenade des Anglais*. Meet your Tour Director in the early evening, who will introduce you to your upcoming adventure and give you recommendations on how to enjoy Nice and France like a local.



There are many things to see and do in this lively seaside city. Explore with the assistance of your CosmosGO app, maybe spend some time on the beach, or try the traditional bouillabaisse fish soup in one of the many bistros. If you wish, join the afternoon optional excursion to St Paul de Vence, famous for having been home to artists, such as Picasso and Chagall, as well as actors Roger Moore and Yves Montand. If you'd like to visit the Principality of Monaco this evening, just book the optional excursion on MyACCOUNT. (B)



## Nice → Cannes → Aix-en-Provence. Red Carpet glamour and Old Town elegance

Cannes is the image of red carpet and cameras flashing during the May film festival, but it also has a more down-toearth side which comes alive at the street market, where you can find anything from fruit and vegetables to soaps, pottery and table cloths. Aix-en-Provence, on the other hand, has an aura of elegance mixed with the lively character of a university town. (B)

Today's Distance: 115 mi/ 185 km



## Explore Aix-en-Provence. 4 Provence at its Finest

Aix is a mosaic of pictures, bright with the colours of festivals, festivities and traditions, Provençal markets, sunripened foods, country walks, and countless leisure activities. See the colours of Cézanne and learn about the father of modern painting. Stroll through the places and landscapes which influenced his outlook on life and art. Experience and discover this lovely and lively town your way. (B)



# Aix-en-Provence → Avignon → Orange.

Sur le Famous Pont and Roman History

Avignon's historical centre is surrounded by Medieval walls, protecting the famous Palace of the Popes, a UNESCO World Heritage Site, and many more, narrow alleys and friendly squares. Look for the famous bridge of the song or sit in a café and people-watch. Orange goes back to Roman times, and many of those ancient treasures still stand. Taste some Côtes du Rhône wines for some true local flavour. (B)

Today's Distance: 75 mi/ 120 km



## Orange → Montelimar → Lyon. Wine, Nougat, and Coq au Vin

Each one of today's destinations has its gourmet specialities. Wine? You'll be spoilt for choice as this is one of the most celebrated wine-producing areas. Nougat? Montelimar is the quintessential French town sweetened by a tradition of nougat making. Coq au Vin (rooster in wine sauce) is one of the most traditional recipes of the Lyon area. Lyon is a city worth exploring, with its museums, Roman sites, silk weaver workshops, markets, squares and romantic river banks and bridges. Ask your Tour Director for suggestions and use your CosmosGO app to show the way. (B)

Today's Distance: 127 mi/ 205 km

## Explore Lyon. Savoir Vivre

Plan your favourite activity for the day. whether it is taking the funicular to Fourviere hill for a panoramic sweeping view of the city, a visit to the Basilica and to the ancient ruins of Lugdunum, or a stroll through the hidden traboules (passages) of Vieux (old) Lyon. Brush up on your school French as you explore independently, or follow a local expert guide through the highlights on the optional sightseeing tour. (B)

Lyon.

Your personally tailored holiday ends in Lyon this morning. (B)

#### Tour 7700 Dates & Prices 8 days from Nice to Lyon

Departure number 0510	Start Nice Sun 10 May	End Lyon Sun 17 May	Land Only
0517	Sun 17 May	Sun 24 May	1399
0614	Sun 14 Jun	Sun 21 Jun	1399
0621	Sun 21 Jun	Sun 28 Jun	1399
0705	Sun 05 Jul	Sun 12 Jul	1399
0719	Sun 19 Jul	Sun 26 Jul	1399
0913	Sun 13 Sep	Sun 20 Sep	1399
0920	Sun 20 Sep	Sun 27 Sep	1399
0927	Sun 27 Sep	Sun 04 Oct	1399
1004	Sun 04 Oct	Sun 11 Oct	1399
1011	Sun 11 Oct	Sun 18 Oct	1299

Prices are per person, based on double room occupancy.

Single room supplement: \$461; no triple room reduction

Extra nights before and after your tour may be available, please call or visit us online for details and prices.

When we think of Greece, we usually think about the Acropolis in Athens, and sun, sea, and sand of the islands. This diverse country still hides some of it best kept secrets, like the villages of mountainous Arcadia, in the heart of the Peloponnese, with their green landscapes and incredible atmosphere, traditions, and delicious food. Add to this the fascinating port city of Patras, as well as a rack-and-pinion rail trip along a canyon. Discover it all, your way, with your Tour Director and the CosmosGO app.

## Your Package Includes

Free Time to Explore in Athens, Vytina, Olympia, Patras and Diakopto rack-and-pinion railway

Transportation Touring by private, firstclass, air-conditioned motorcoach with Wi-Fi, rack-and-pinion train.

isted below or equivalent. Rooms with private bath

or shower, hotel and city taxes, required local taxes any mandatory service and resort fees.

Athens: Acropolis Select (F) Vytina: Art Mainalon (ST Patras: Patras Smart (F)

(ੴ) Meals Buffet breakfast (B) daily

 $\left( \mathop{\,}^{\circ}_{\Omega} \right)$  Professional Tour Director

GO CosmosGO Download our app for daily itineraries, hotel details and suggestions for restaurants, entertainment and sightseeing.

MyACCOUNT hand-selected excursions available for purchase. Visit

our website for details.









## Your itinerary

# Arrive in Athens, Greece. History, Beaches and Street Art

Kalimera! Welcome to Greece and its capital city, Athens. Settle into your hotel and, if you have time, start exploring with the help of the CosmosGO app. Athens is a charming city full of contradictions, where modern life meets ancient history. Meet your Tour Director in the early evening, who will give you some practical information about the city, including some hints on how to appreciate its unique features.

# Explore Athens. The Acropolis and Other Hills

The focal point of Athens is the Acropolis, a sight you should not miss. However, there are other areas of the city that are worth exploring. Hike up Lycabettus hill for the best view of the Parthenon, especially at sunset, or take a tram to Faliro for a walk on the beach. Check out MyACCOUNT to select the available optional excursions. (B)

## Athens → Corinth Canal → Vytina. From the Provide: From the Proud City to the Peloponnese Peninsula

Combining well-known sites with undiscovered Greek locales, your journey begins with a stop at the Corinth Canal. The idea of building a canal for ships to shortcut from the Ionic sea to the Aegean sea goes back to Roman times, but the narrow canal was only actually built in the 19th century. Driving through the countryside, you'll reach Vytina, a mountain resort and one of Athenians' favourite weekend destinations. (B)

Today's Distance: 71 mi/ 115 km

## Vytina. Tradition, Food, and Hikes

Vytina is a traditional village overlooking the verdant slopes of Mount Mainalo. It sits at an altitude of approximately 1,050 metres from sea level. Its unique architecture, cozy style, and warm hospitable locals have made an unexpected hidden aem of Greece. Take some time to go out and enjoy a walk, or relax under the shade of a tree. (B)



## Vytina → Olympia → Patras. Where the Olympic Flame First Burned

Leaving the magic mountains of Arcadia, we go back in time and visit Olympia. On MyACCOUNT you can pre-book a guided tour of the archaeological area, a UNESCO World Heritage Site. You'll visit the remains of the temple dedicated to the god Zeus, and see where the Olympic games started in 776 BC. The village itself is fun to visit, with its many souvenir shops, tavernas, and bars. Continue to the port city of Patras. (B)

Today's Distance: 109 mi/ 175 km



#### Patras. Not only Not only a Port

Patras is widely known for being an important ship port, but it is a remarkable city. Wander in the beautiful old town and climb to the hillside castle built by the Byzantine Emperor Justinian Ist, where several cultural events still take place during the summer, and explore the ancient Roman amphitheatre. In the city background, you'll see the Rion-Antirion bridge, the spectacular suspension bridge connecting the Peloponnese peninsula with mainland Greece. (B)

## Patras → Diakopto → Athens. Canyons, Coasts, and Cities

See more of the diversity of Greece

during today's journey back to the city of Athens. Enjoy the views along the Gulf of Corinth and an included stunning rack-and-pinion train ride along the Vouraikos Canyon, ranking among the ten most beautiful in Europe. The railway was built in 1896 with a gauge of just 750mm. Spend some free time in Kalavryta, maybe enjoying lunch at one of the renowned tavernas, and then continue your journey to Athens. (B)

Today's Distance: 134 mi/ 215 km



Athens.
Your personally tailored holiday ends in Athens this morning. (B)

#### **Tour 7800 Dates & Prices** 8 days from Athens to Athens

Departure number 0424 0501 0605 0612 0626 0703 0911 0918	Start Athens Fri 24 Apr Fri 01 May Fri 05 Jun Fri 12 Jun Fri 25 Jun Fri 30 Jul Fri 11 Sep Fri 18 Sep	End Athens Fri O1 May Fri O8 May Fri 12 Jun Fri 19 Jun Fri 03 Jul Fri 10 Jul Fri 18 Sep Fri 25 Sep	Land Only 1159 1299 1329 1329 1329 1329 1329
0918 0925	Fri 18 Sep Fri 25 Sep	Fri 25 Sep Fri 02 Oct	1329 1299
1002	Fri 02 Oct	Fri 09 Oct	1159

Prices are per person, based on double room occupancy.

Single room supplement: \$389; no triple room reduction

Extra nights before and after your tour may be available please call or visit us online for details The perfect mix of Greece's best kept secrets, like the villages of mountainous Arcadia in the heart of the Peloponnese, the discovery of Olympia, the fascination of Patras, a rack-and-pinion rail ride along a canyon, all to be discovered at your own pace. Combine this with a relaxing 3-night cruise, calling at Kusadasi in Turkey, and the idyllic Greek islands of Crete, Patmos, and Santorini. Experience Greece by land and sea, and customise with the perfect excursions by logging on to MyACCOUNT.

## Your Package Includes

Free Time to Explore in Athens, Vytina, Olympia and Patras. Rack-and-Pinion rail ride

Cruise ship calls at Mykonos, Kusadasi (included Ephesus excursion), Patmos, Crete (included tour of Knossos' palace), Santorini

( Transportation

Touring by private, first-class, air-conditioned motorcoach with Wi-Fi; rack-and-pinion rail, Celestyal cruise ship.

(n) Hotels

isted below or equivalent. Rooms with private bath or shower, hotel and city taxes, required local taxes, any mandatory service and resort fees.

**Athens:** Acropolis Select (F) Vytina: Art Mainalon (ST) Patras: Patras Smart (F)

 $(\P)$  Meals

Buffet breakfast (B) daily, 3 lunches (L), 3 dinners (D)

ິ ເຖິງ Professional Tour Director

(Go) CosmosGO

Download our app for daily itineraries, hotel details and suggestions for restaurants, entertainment and sightseeing.

MyACCOUNT

Personalise your tour with hand-selected excursions available for purchase. Visit our website for details





## Your itinerary

Arrive in Athens, Greece.
History, Beaches and Street Art

Kalimera! Welcome to Greece and its capital city, Athens. Settle into your hotel and, if you have time, start exploring with the help of the CosmosGO app. Athens is a charming city full of contradictions, where modern life meets ancient history. Meet your Tour Director in the early evening, who will give you some practical information about the city, including some hints on how to appreciate its unique features.



The focal point of Athens is the Acropolis, a sight you should not miss. However, there are other areas of the city that are worth exploring. Hike up Lycabettus hill for the best view of the Parthenon, especially at sunset, or take a tram to Faliro for a walk on the beach. Check out MyACCOUNT to find out about the optional excursions available. (B)



Athens  $\rightarrow$  Corinth Canal  $\rightarrow$  Vytina. From the Proud City to the Peloponnese Peninsula

Combining well-known sites with undiscovered Greek locales, your journey begins with a stop at the Corinth Canal. Driving through the countryside, you'll reach Vytina, a mountain resort and one of Athenians' favourite weekend destinations. (B) Today's Distance: 71 mi/ 115 km



Vytina.
Tradition, Food, and Hikes

Vytina is a traditional village overlooking the verdant slopes of Mount Mainalo. It sits at an altitude of approximately 1,050 metres from sea level. Its unique architecture, cozy style, and warm hospitable locals have made it an unexpected hidden gem of Greece. Take some time to go out and enjoy a walk, or relax under the shade of a tree. (B)

# Explore Vytina → Olympia → Patras.

Where the Olympic Flame First Burned

Leaving the magic mountains of Arcadia, go back in time and visit Olympia. On MyACCOUNT you can pre-book a guided tour of the archaeological area, a UNESCO World Heritage Site. You'll visit the remains of the temple dedicated to the god Zeus, where the Olympic games started in 776 BC. The village itself is fun to visit, with many souvenir shops, tavernas, and bars. Continue to the port city of Patras. (B)

Todav's Distance: 109 mi/ 175 km



Patras.
Not only a Port

Patras is widely known for being an important ship port, but it is a city full of energy, with its narrow streets, archways, attractions, and traditional homes. Wander in the beautiful old town and in the hillside castle built by the Byzantine Emperor Justinian Ist. Several cultural events still take place here during the summer. Explore the ancient Roman amphitheatre and see the Rion-Antirion bridge, the spectacular suspension bridge connecting the Peloponnese peninsula with mainland Greece, a masterpiece of engineering and an outstanding landmark for the region. (B)

Patras → Diakopto → Athens. Canyons, Coasts, and Cities

See more of the diversity of Greece during today's journey back to the city of Athens. Enjoy magnificent views along the Gulf of Corinth and then an included stunning rack-and-pinion train ride along the Vouraikos Canyon, ranking among the ten most beautiful in Europe. The railway was built in 1896 with a gauge of just 750mm. On the ride from Diakopto to Kalavryta, marvel at the canyon's wild beauty, roll alongside the river, and be awed by the enchanting scenery. Spend some free time in Kalavryta, maybe enjoying lunch at one of the renowned tavernas, and then you'll continue your coach journey to Athens. (B)

Todav's Distance: 134 mi/ 215 km



Athens → Piraeus (Embarkation) → Mykonos.

Cruise the islands!

Start your seafaring adventure in Piraeus, embarking on the ship and cruising to the islands. The first destination of your Aegean Sea cruise is lively Mykonos. This island flaunts its double personality the minute you set eyes on its coastline. Its rugged rocky landscape blends seamlessly with smooth sandy beaches and hills in the distance with their iconic windmills. (B,L,D)



h Kusadasi, Turkey → Patmos, Greece. Susadasi, Turkey Council, Out of Greece, into Turkey and back.

Arriving in the port of Kusadasi in the morning, you'll find a colourful bazaar and bustling streets full of shops and cafes. The real highlight of this call is the half day included excursion to Ephesus, the ancient city that shaped the Greek, Roman,





Turkish, and Christian civilisations. As you walk through this UNESCO World Heritage site, you'll be like stepping back in time, breathing in centuries of legendary cultures, visible in the Ephesus Agora, Odeon, the Houses of the Patricians, the beautiful Temple of Hadrian, and the astonishing Library of Celsus. Back on board in the early afternoon, depart for the Greek island of Patmos, famous for its Medieval walls and white houses. (B,L,D)

## Heraklion → Santorini. Of Legends and the Caldera

Arrive in Crete, and dock in Heraklion, with its distinct Venetian heritage. On the half-day included tour, visit the Minoan palace of Knossos and imagine the legends of Daedalus, Theseus, and the Minotaur come to life. Your next port of call is Santorini, with its striking cliffs, legendary tales, white houses, and blue-domed churches. The island surrounds the underwater caldera of a volcano and offers breathtaking views from the top of its hills. (B,L,D)



# Piraeus (Disembarkation) → Athens. Back on land

After disembarkation, return to Athens in the morning. Your hotel rooms may not be ready for check in, but you can leave your luggage and complete the exploration of the city of Athens. Maybe visit the Archaeological or the Acropolis Museum, roam the streets of Plaka to do some shopping, or enjoy a meal sitting in one of the many restaurant verandas. (B)



Athens.
Your land and sea adventure ends in Athens this morning (B)

cosmos. Lite



#### Tour 7805/6 Dates & Prices 12 days from Athens to Athens

Departure Start Athens Athens 2599 0424 Fri 24 Apr Tue 05 May 0605 Fri 05 Jur 0612 Fri 12 Jun Tue 23 Jun 0626 Fri 26 Jun Fri 03 Jul 2879 2739 0918 Fri 18 Sep Tue 29 Sep 0925 Fri 25 Sep Tue 06 Oct Fri 02 Oct

The above prices of tour 7805 are per person in

Port Taxes \$186 & Gratuities \$43 to service personnel on board the ship are included in the Cosmos Lite price.

Upgrade per person to outside cabin XA tour 7806: \$243

Supplement for single room on land and single occupancy of inside cabin IA tour 7805: \$749; of outside cabin XA tour 7806: \$1007

Extra nights before and after your tour may be available, please call or visit us online for details

# England Explorer

"This blessed plot, this earth, this realm, this England." Shakespeare might have had an adventure like this in mind when he wrote these words. Explore London, Oxford, Bristol, Liverpool, and Stratford-upon-Avon to discover England's legends and lore through ample free time and CosmosGO.

## Your Package Includes

Free Time to Explore in London, Oxford, Tetbury, Bristol Shrewsbury, Liverpool and Stratford-upon-Avon; Walking Tour in Oxford; Drive through the Cotswold



(n) Hotels Rooms with private bath taxes, required local taxes, any mandatory service and

> London: Novotel London West (F) Bristol: Ibis Bristol Centre (F) **Liverpool:** IBIS Liverpool Centre Albert Dock - Liverpool One (F)

Buffet breakfast (B) daily

်ဂို ) Professional Tour Director

CosmosGO Download our app for details and suggestions for restaurants, entertainment and sightseeing.

MyACCOUNT Personalise your tour with hand-selected excursions available for purchase. Visit our website for details.





## Your itinerary

## Arrive in London, England. London's Calling

Legendary author Virginia Woolf wrote that "to walk alone in London is the greatest rest." Your CosmosGO app will guide you to London's most famous landmarks: Buckingham Palace, Westminster Abbey and the Houses of Parliament with Big Ben, the London Eye, St. Paul's Cathedral, and the Tower of London. Later in the afternoon meet vour Tour Director who has everything you need to begin your England adventure.

# London $\rightarrow$ Oxford $\rightarrow$ Cotswolds $\rightarrow$ Bristol.

#### **Dreaming Spires and Dreamy Cottages**

Meet your fellow travellers as we head into the countryside and on to Oxford, the "City of Dreaming Spires." Your Tour Director will lead a walking tour with highlights like the Sheldonian Theatre, Bodleian Library, and Radcliffe Camera. Next, on our way to Bristol, discover the Cotswolds and drive through some of its charming villages and the idyllic English landscapes. We stop in Tetbury, an architectural gem with many houses remaining as they were in the 16th century. Don't miss a chance to step into one of the honey-coloured pubs and enjoy a "Ploughman's" or traditional Fish & Chips! (B)

Today's Distance: 143 mi/ 220 km

## Bristol. Artists and Architects-Known and Unknown

We're onto Bristol, snug in the hills of South West England. This charming town has a distinct identity as a mecca for artists, scientists, and architects

who come here to seek inspiration. Throughout the city, you'll find the street artworks of world-famous artist Banksymake it a point to find his earliest pieces as you explore Bristol. Or maybe step back in time and join an optional excursion to Stonehenge and Bath. (B)

# Bristol → Shrewsbury → Liverpool. Tea Time and Time for Shopping

Today we leave the banks of the River Avon and drive to Shrewsbury, a charming medieval market town in the alorious English countryside. Here you'll have time to explore its quaint streets and shops, with discovery literally around every corner. Enjoy a coffee or a bite to eat in one of the many little restaurants before we continue our adventure onto Liverpool, your destination for the next two nights. (B)

Today's Distance: 182 mi/300 km

## Liverpool. 5 Strawberry Fields Forever

Think of Liverpool and you immediately think of The Beatles. Their legacy is alive and well in this harbour town. Situated on the bank of the Mersey estuary, the city has one of the largest harbours in the world and remains a major port for transatlantic shipping. As former European City of Culture, it also boasts an impressive art scene, with more museums and galleries than any other British city outside of the capital. With your CosmosGO app in hand, you can discover *Penny Lane* and more. (B)

## Liverpool $\rightarrow$ Stratford-upon-Avon $\rightarrow$ London.

#### The Bard of Avon and the London Stage

The last leg of your journey takes you to Shakespeare's Stratford-upon-Avon.

You'll experience its 800-year-old history first-hand, and see that time has stood still. Then it is back to London. This evening we invite you to celebrate your journey with an optional Shownight excursion—after dinner at a stylish restaurant, sit back in vour premium seat and enjoy a world-renowned West End show. (B)

Today's Distance: 236 mi/ 390 km



London.

Your England holiday ends this morning. (B)

#### Tour 7900 Dates & Prices 7 days from London to London

Start London	End London	Land Only
Sat 09 May	Fri 15 May	1159
Sat 23 May	Fri 29 May	1299
Sat 06 Jun	Fri 12 Jun	1439
Sat 20 Jun	Fri 26 Jun	1439
Sat 04 Jul	Fri 10 Jul	1439
Sat 18 Jul	Fri 24 Jul	1439
Sat 01 Aug	Fri 07 Aug	1439
Sat 05 Sep	Fri 11 Sep	1439
Sat 19 Sep	Fri 25 Sep	1439
Sat 03 Oct	Fri 09 Oct	1299
Sat 17 Oct	Fri 23 Oct	1159
	London Sat 09 May Sat 23 May Sat 06 Jun Sat 04 Jul Sat 04 Jul Sat 01 Aug Sat 05 Sep Sat 19 Sep Sat 03 Oct	London         London           Sat 09 May         Fri 15 May           Sat 23 May         Fri 29 May           Sat 05 Jun         Fri 12 Jun           Sat 20 Jun         Fri 26 Jun           Sat 04 Jul         Fri 10 Jul           Sat 18 Jul         Fri 24 Jul           Sat 01 Aug         Fri 07 Aug           Sat 05 Sep         Fri 11 Sep           Sat 19 Sep         Fri 25 Sep           Sat 03 Oct         Fri 09 Oct

Prices are per person, based on double

Single room supplement: \$475; no triple

Extra nights before and after your tour may be available, please call or visit us online for details and prices.

# Ireland Explorer

Why is Ireland such a special place in the hearts and minds of travellers? Sure and begorrah, the answer is the stuff of Irish legend and lore. From Limerick to Killarney to Dublin-take plenty of free time to connect with Ireland at your own pace. Choose optional excursions on MyACCOUNT to help you explore the Emerald Isle, with your Tour Director's tips and your CosmosGO app keeping you on the right path to find that wee bit of Irish in us all. May the road rise to meet you and the wind be always at your back.

## Your Package Includes

Free Time to Explore in Limerick, Adare, Killarney, Blarney, Dublin; Orientation Drive in Dublin

(🛜) Transportation

Touring by private, firstclass, air-conditioned motorcoach with Wi-Fi.

(n) Hotels

Listed below or equivalent. Rooms with private bath or shower, hotel and city taxes, required local taxes, any mandatory service and resort fees.

**Limerick:** Limerick City Hotel (F) **Killarney:** Killarney Court (F) **Dublin:** The Bonnington

(ੴ) Meals

Buffet breakfast (B) daily

 $\left( \stackrel{\circ}{\Omega} \right)$  Professional Tour Director

**G** CosmosGO

Download our app for daily itineraries, hotel details and suggestions for restaurants, entertainment and sightseeing.

MyACCOUNT

Trinity College, Dublin

Personalise your tour with hand-selected excursions available for purchase. Visit our website for details.



## Your itinerary

## Arrive in Limerick, Ireland. There once was a traveller from...

Welcome to Ireland! The first day of your adventure gives you time to explore the lively city of Limerick, known for its warmth, authentic Irish personality, and lilting Limerick poems. Your Tour Director is available in the afternoon with free-time suggestions to point you in the right direction.

7 DAYS

\$1,159<sub>PP</sub>

Ireland

## Limerick. New Adventures on the Old Sod

Limerick is an ideal walking city and easy to navigate, particularly with your CosmosGO app in-hand. Among the sights to discover are 13th-century King John's Castle; the Hunt Museum, housed in the elegant 18th-century Custom House; St. Mary's Cathedral, the oldest and most historic building in Limerick; and the legendary Treaty Stone. Take time to slow down and rub elbows with the locals over a pint of Guinness or an Irish coffee in one of the many pubs. (B)

## Limerick → Adare → Killarney. 3 Irish Beauty, Killarney, and Kerry

We'll venture from Limerick to Adare. renowned as one of Ireland's prettiest towns. Set off on its main street, punctuated with beautiful stone buildings, thatched cottages, medieval ruins, and a picturesque village park. Take time for a morning coffee and freshly-baked scones before continuing to Killarney, the popular resort town in County Kerry. (B)

Today's Distance: 75 mi/ 114 km

## Explore Killarney. The Town in the Park

Known for enthusiastic and welcomina people, this vibrant "Town in the Park" is a very special place to discover. Enjoy free time to browse through the shops and boutiques, or take a relaxing stroll in Killarney National Park. Log on to MyACCOUNT to pre-purchase your spot on an optional excursion to explore the best of Killarney. (B)

## Killarney → Blarney → Dublin. Kiss the Stone of Eloquence

Experience the scenic splendour of the Kerry Mountains on the way to County Cork, Stop in Blarney, famous for its "Stone of Eloquence"-promising the "Gift of Gab" for all who kiss the Blarney Stone. Share your photos with family and friends back home on the CosmosGO app! Next, travel to Dublin, Ireland's capital. (B)

Today's Distance: 210 mi/ 352 km

# Dublin. In Dublin's Fair City...

This morning, join your Tour Director for an orientation drive through statue-lined O'Connell Street, elegant Georgian squares, past St. Patrick's Cathedral and Oscar Wilde's Trinity College. The rest of the day is free to explore the "Fair City." You'll see first-hand that Dublin is as intimate as a village and as friendly as a local Irish pub. No wonder it's been named Europe's friendliest city. Dublin is also a book-lover's dream, with its legacy of Yeats, Shaw, Beckett, and Jovce. Use your CosmosGO app to find local bookstores or libraries with a comfy chair to settle into with a good book.

The lively and passionate music of Ireland flows onto the streets in Dublin, and there's a good chance you'll find the perfect pub to tip a Guinness with the locals. Why not pre-purchase your optional dinner and a visit to the Guinness Storehouse for a pint of the "black stuff." (B)

Adare castle ruins

Dublin.

Your Irish holiday ends this morning.



#### Tour 7920 Dates & Prices 7 days from Limerick to Dublin

Departure number	Start Limerick	End Dublin	Land Only
0510	Sun 10 May	Sat 16 May	1159
0524	Sun 24 May	Sat 30 May	1299
0607	Sun 07 Jun	Sat 13 Jun	1439
0621	Sun 21 Jun	Sat 27 Jun	1439
0705	Sun 05 Jul	Sat 11 Jul	1299
0719	Sun 19 Jul	Sat 25 Jul	1299
0802	Sun 02 Aug	Sat 08 Aug	1299
0906	Sun 06 Sep	Sat 12 Sep	1439
0920	Sun 20 Sep	Sat 26 Sep	1439
1004	Sun 04 Oct	Sat 10 Oct	1299
1018	Sun 18 Oct	Sat 24 Oct	1159

Prices are per person, based on double room occupancy.

Single room supplement: \$360; no triple room reduction

Extra nights before and after your tour may be available, please call or visit us online for details

# What to know Before you go

#### You Always Know What You Get

#### Our Itineraries Tell You Exactly What's Included

Read our tour descriptions and you'll understand the real value we offer. Each day's agenda is spelled out, so you know exactly what's

#### Hand-Selected Hotels

and tourist-class (T), but we also feature some first-class (F) hotels.

tourist boards. Hotels are listed on itinerary pages, although occasionally it may be necessary to substitute with an alternate hotel of equivalent standard. Your Travel Documents will list hotel addresses with telephone numbers.

#### The Finest Team of Travel Experts

to every tour. We set very high standards and are dedicated to selecting the right Tour Directors and hosts. These experts share moment. Beyond the professionals you meet on tour are the men and women working diligently behind the scenes. Our extensive technical support network carefully monitors holidays in progress, ensuring your trip goes smoothly and allowing us to deliver unique, quality travel experiences every time.

#### Travel in Style

When you step aboard your private Cosmos motorcoach you'll be immediately impressed by the comfort and amenities: free Wi-Fi (where available), semi-reclining seats, air-conditioning, and high-fidelity speakers so you won't miss a moment of Tour Director commentary. For the comfort of all passengers, our motorcoaches are non-smoking; however, there are opportunities to smoke during the frequent stops. We also have a custom of daily seat rotation to ensure everyone benefits from a variety of views.

#### Get More From Your Money

#### Our Price Guarantee\*

You want value for your money—and protection from any surprises. We put your mind at ease against price increases. After booking with us, simply confirm your booking with a full, per-person deposit and

Our holiday prices listed are per person and based on double occupancy. They do not include airfare, unless specifically noted on the itinerary pages. If there are single room supplements or reductions for triple occupancy, they are listed when applicable. Single and triple

\*Please see the Terms & Conditions for full information on our Pricing Policy and applicable guarantees, as well as deposit, final payment, and cancellation terms.

## More Ways To Enhance You<u>r Holiday</u>

#### MyACCOUNT

Personalise your travel experience by selecting and pre-purchasing (not available on all tours) optional excursions online via MyACCOUNT. These are designed to enhance your experience and are scheduled perfectly within your itinerary. So, go ahead and immerse yourself in your destination according to your passions, whether it's cuisine, wine, museums, music, or whatever.

#### Personalise Your Cosmos Holiday with Extra Nights

We will make reservations for you, provided you request them at the time you book your trip.

Rates are per person, per night, and include a room with private bath, service charges, porterage, and taxes. Extra nights are available only immediately prior to or after your holiday and not on extensions. As hotel space is limited, we cannot reserve more than three extra nights space in certain cities can become so tight that we may be unable to sell extra nights. See rates on the price box of the individual tours.

#### Airport Transfers For Extra Nights

Transfers can also be provided when you purchase extra nights before or after the holiday (see tariffs below).

Gatwick 6 am-3 pm).
\*London (Cosmos shuttle service): tariffs per person.

#### AU\$

City	1-2 Pax	3-4 Pax	5-7 Pax
Athens	131	259	413
Barcelona	187	233	461
Dublin	187	216	390
Limerick (Shannon)	135	180	315
Lisbon	115	180	315
London	45*	45*	45*
Lyon	196	220	315
Madrid	125	180	315
Milan Malpensa	202	239	315
Milan Linate (Departures)	140	180	315
Nice	192	258	301
Porto	115	180	315
Rome (Fiumicino)	125	180	315



# Terms and Conditions

- Travel Ptv Ltd (ABN 12 001 268 257), authorised to trade as The Globus Family of Brands (which includes the authorisation to trade as Globus, Cosmos, Monograms, and Avalon Waterways) ("The Company") constitutes a contractual arrangement between you (also referred to in these conditions as "traveller") and The Company, and represents your acceptance of The Company's Terms & Conditions as set out herein. Please ensure that you carefully read and understand these Terms & Conditions prior to booking. As the lead traveller, you represent and warrant that you are at least 18 years of ages and authorised to accept The Company's Terms & Conditions on behalf of everyone named in your booking, and you will be deemed to have accepted The Company's Terms & Conditions on behalf of everyone named in your booking. You are advised to check The Company's websites or to request the latest version of the Terms & Conditions from your Travel Agent or The Company prior to booking your
- Terms & Conditions are accurate at time of printing and are subject to change prior to booking. You are advised to check on the websites or request the latest version of the Terms & Conditions from your Travel Agent or The Company prior to booking your holiday.

#### HOW TO MAKE YOUR RESERVATION

 To make your reservation, see your Travel Agent, or for more information, visit our website at www.cosmostours. com.au or call Cosmos on 1300 230 234.

#### **HOLIDAY AGREEMENT**

 Payment on any holiday indicates you and all members of your travelling party have read and accepted these Terms & Conditions. Your booking is not confirmed until your payment is processed by Cosmos and you receive a confirmation invoice.

#### HOLIDAY DEPOSIT

- Except as provided in clause 11. a non-refundable. non-transferable deposit of \$250 per person per land. tour is required for The Company to reserve space for you, with some limited exceptions as noted below. Air arrangements will require an additional deposit as noted in the air-inclusive holidays sections below. The deposit must be received within 7 days of booking. On certain departures, deposits and/or passport details may be required at time of booking to hold or to confirm space for you. Your reservation will be automatically cancelled if the deposit is not received by The Company by the deposit due date. Your booking is not confirmed and payment is not deemed made until the deposit is received by The Company and The Company sends a confirmation invoice to you. Any bookings made within 21 days of your departure from Australia will incur a late booking fee of \$30 per transaction.
- For holidays that include Oberammergau in 2020, a \$750 per person non-refundable land deposit is required to reserve space for you.

#### HOLIDAY FINAL PAYMENT

6. Payment of the balance in full must be received by The Company not less than 45 days prior to commencement of services, or earlier if specified for the particular holiday. For bookings made within these periods, payment in full is required at the time of booking. If final payment is not received by The Company by the due date, your reservation (land, cruise and air) will be cancelled and your full deposit, including SafetyNet Protection payments, will be retained by The Company. Additional Terms and Conditions apply to group reservations. For group reservations, please all 1300 330 334 or see the Travel Agent section on the website.

## EXCEPTIONS TO HOLIDAY FINAL PAYMENT

- The following holiday final payment dates apply to these holidays. Please see your invoice for more information on deposit and/or final payment dates.
- For holidays to Greece, Israel, Jordan, Iceland, holidays with Celestyal Cruises, and for Cosmos Lite holidays, final payment is due 60 days prior to the commencement of services.
- For holidays that include a Russian River cruise, final payment is due 90 days prior to the commencement of services.

#### INVOICING

8. You are responsible for verifying that everything on your invoice is accurate and complete, including dates of travel, options selected, and that each name matches the relevant passport or government issued ID used for travel. The Company cannot accept responsibility if we are not notified of inaccuracies within 5 days of sending out the invoice. Changes are subject to the fees and penalties noted below. In the case of billing errors, The Company reserves the right to re-invoice you with correct pricing.

#### FORM OF PAYMENT

 The Company accepts payment via Bpay, electronic fund transfer (EFT), Paypal, cheque, Visa, MasterCard and American Express. Merchant fees apply to purchases made by credit card.

#### SUBJECT TO CHANGE ITINERARIES

10. Holiday departures in 2021 are subject to itinerary modifications. Full details will be available in September 2020. Travellers have the right to cancel their reservation without penalty within 7 days of notification in the event of itinerary modifications for departures in 2021 prior to the release of the 2021 brochure.

#### BOOKING CANCELLATIONS & CANCELLATION FEES

- .1. Subject to clause 12 below, you have a cooling-off period of seven (7) days during which you may cancel your holiday. Your cancellation must be made in writing and received by. The Company within the cooling-off period. The cooling-off period will commence on the first day following the day on which you book your holiday. If you cancel your holiday during the cooling-off period your deposit will be refunded and no cancellation fee will apply. If you do not cancel your holiday during the cooling-off period, then all other Terms and Conditions apply.
- 12. No cooling-off period will apply to holidays booked less than 45 days before a scheduled land tour departure, and less than 90 days before a scheduled cruise departure, or earlier if specified for the particular holiday. For bookings made within these periods, payment in full is required at the time of booking.
- 13. If cancellation is received in writing by The Company before the final payment due date of your holiday, the non-refundable deposit and SafetyNet Protection payments will be retained in addition to any airline imposed fees or cancellation charges. If cancellation is received in writing by The Company after the final payment due date of your holiday, the below specified per person cancellation fees apply for individual reservations. The total price specified below does not include discounts, promotions, or special incentives. (For group reservations, refer to the Group Policy. SafetyNet Protection does not apply to Group Bookings). No cancellation fee will apply to holidays cancelled within the cooling off period (see clause 1.2).

#### STANDARD CANCELLATION FEES

- L4. The following cancellations are applicable to all holidays unless otherwise noted.
- 45-22 days prior to commencement of services: 20% of total price\* (including SafetyNet Protection)
- 21-8 days prior to commencement of services: 30% of total price\* (including SafetyNet Protection)
- 7-1 days prior to commencement of services: 50% of total price\* (including SafetyNet Protection)

On departure day and later: 100% of total price (including

SafetyNet Protection)

15. Note: Pre-paid gratuities are not subject to cancellation

#### lees.

- EXCEPTIONS TO THE STANDARD CANCELLATION FEES

  16. For holidays to Greece, Iceland and Cosmos Lite holidays the following cancellation fees apply:
- 60-31 days prior to commencement of services: 50% of total price\*
- 30-2 days prior to commencement of services: 90% of total price\*
- 1 day or less prior to commencement of services: 100% of total price\*
- For holidays that include a Russian River Cruise, the following cancellation fees apply:
- 90-60 days prior to the commencement of services: 35% of total price\*
- 59-30 days prior to the commencement of services: 50% of total price\*

- 29-1 days prior to the commencement of services: 80% of total price\*
- On departure day and later: 100% of total price\*
- Other cancellation fees may apply to holidays listed in this brochure. Please check with your Travel Agent or the Company prior to booking for the latest Terms & Conditions.
- Cancellation fees relating to insurance policies will be subject to the terms and conditions of the insurance provider's policy and will incur the standard Revision Fee (see "Revision Fees" helow)
- 20. Cancellation fees may also apply to any additional services, including extra night accommodations, independently supplied services, and optional excursions reserved prior to, during, and after the tour. If flight changes, including, but not limited to, flight cancellations or name changes, are requested after full land and air deposits are received, revision fees, change fees, or airline cancellation fees will apply (see "Revision Fees" below). In many instances, airline revision or change fees can be up to \$300, but in some instances may be up to 100% of the ticket price. Cancellation penalties will be quoted at time of cancellation.

#### INSURANCE

21. The above cancellation charges will be applied in all cases. The Company strongly recommends you take out comprehensive travel insurance, including coverage for medical expenses, loss of luggage, and land content and airfare charges that may arise, including due to cancellation.

#### YOUNG TRAVELLER RESTRICTIONS & DISCOUNTS

- Travellers who are under 18 years old on the departure date must be accompanied by an adult throughout the holiday and are requested to share an adult's accommodation.
- Cosmos escorted holidays: children aged 8 years and over are eligible to travel. Travellers aged 8-17 receive a 10% discount on the base land holiday price, not including internal air travel.
- 24. Young traveller discounts are based on the age of the traveller at the scheduled departure date.

#### SHARE ACCOMMODATIONS

- 25. By selecting a share accommodation, you are authorising The Company to match you with another traveller as your roommate for the duration of your holiday. The roommate pairing will be of the same sex, and roommates will be assigned at time of travel. If no roommate pairing is available, you will receive the single accommodation at The Company's expense. Share accommodations are not available on all holidays.
- The Company is not liable for roommate pairing compatibility; by accepting and purchasing a share accommodation, you waive The Company from all inherent risks in being assigned a roommate.
- 27. The Company is not responsible for any disputes between roommates (such as sleep patterns, snoring, noise, etc.). Any dispute between roommates is your responsibility to resolve. During the holiday, alternate single arrangements, if available, may be secured but are never guaranteed. You are responsible for all expenses for any change in accommodation on tour and payment in full will be required immediately upon securing new accommodations.
- 28. All shares are non-smoking.
- There are no share options on Cosmos Lite or on the Russian River Cruise.

#### AIR TRAVEL ARRANGEMENTS

- 80. If airfares have been purchased through The Company, please note that all carriers are independent operators and are not owned, managed, or operated by The Company. Your airline ticket is a contract between you and the air carrier only, even if you purchase through The Company, By purchasing your air services through The Company, you waive all liability for The Company for such air services.
- 31. The Company is not responsible if an airline cancels, reschedules, or delays a flight for any reason. If you purchased air through The Company, we will try to assist in making new arrangements, providing you have not already checked in with your airline for your first flight segment. After check-in, you must work with the airline directly to reach your destination or to make any alternate arrangements, including amendments to return services.

#### **TERMS & CONDITIONS - CONTINUED**

reschedules, or delays. These fees will be payable to the airline directly at time of request.

32. If you miss your departure flight or connection, it is your responsibility to work with the airline on which you are ticketed to reach your destination. No refunds will be provided by The Company for portions of trips missed due to cancelled, rescheduled, or delayed flights after airport check-in, nor is The Company responsible for any additional expenses you may incur prior to joining your trip if you miss your departure flight or flight connection.

Airline fees often apply for modifications to air schedules

not related to airline-imposed flight cancellations.

- 33. For air purchased through The Company, if any air schedule requires an overnight stay in a gateway city, The Company can assist you with hotel reservations; however, the cost of the overnight stay (including but not limited to hotel and meals) is your expense. Air routings are subject to availability. Routings are not guaranteed and are subject to change at any time.
- 34. If you make your own flight arrangements, The Company will not be responsible for any loss resulting from cancellation or changes in international gateways, itineraries, or travel dates. We recommend that you do not purchase airline tickets with high penalty charges for changes.

#### AIR-INCLUSIVE HOLIDAYS & FINAL PAYMENT

- 35. Additional deposits or payments are required for international air added to the start and/or end of your holiday and/or for intra-holiday air, as specified in the itinerary ("air-inclusive holidays"). Air-inclusive holiday pricing is guaranteed upon receipt of cruise deposit plus full airfare payment, subject to airline conditions.
- 36. Air inclusive holidays: Full air payment is required, and will be included in the quote, at time of booking in conjunction with a holiday. Applicable land deposit, as above, is also required at time of booking. Once booked, air is non-changeable and non-refundable after 24 hours from purchase.
- Air-inclusive holidays include all taxes, fees, and fuel surcharges.

#### AUTHORITY TO REMOVE OR REFUSE PASSENGERS

In the sole discretion of The Company, The Company may refuse transport to any passenger or may require any passenger to leave the tour if it is reasonably believed that the passenger (1) is dangerous to others or to himself or herself; (2) has engaged in, is engaged in, or is threatening to engage in, behaviour that may adversely affect the safety, security, comfort, enjoyment, or well-being of other passengers or The Company representatives, including, but not limited to, behaviour that is disruptive, verbally abusive, physically abusive obnoxious, harassing, discriminatory, or obscene; or (3) has failed or refused, or is failing or refusing, to follow The Company's rules and procedures or the instructions of The Company or its representatives. In the event a passenger is removed, such passenger may be left at any city without any liability to The Company or its presentatives. The Company shall not be required to refund any portion of the price paid by any passenger who is removed under the terms of this paragraph, nor shall The Company be responsible for expenses fo lodging, medical care, meals, transportation, or any other expenses incurred by the passenger. The Company shall be entitled to recover from the passenger any costs or expenses incurred by the Company or its representatives in the removal of the passenger or the exercise or enforcement of this claus

#### BAGGAGE ALLOWANCE & LIABILITY

- 39. Porterage at hotels for one suitcase per person is included in the holiday price (where available). Porterage at hotels is not included on Cosmos Lite holidays. Airport/train station porterage is not included, unless otherwise specified in your travel documents. Be prepared to carry your own suitcase on and off airplanes and trains and through airports and train stations. Regulations within most airports require travellers to handle their own luggage through Immigration & Customs.
- 40. Your single bag should have dimensions not exceeding 76x53x28cm (30"x21"x11") and weight not exceeding 22 kg (50 lbs). We regret that we are unable to accept a second suitcase or any luggage exceeding these limits on any holiday offered by The Company. Some holidays have more restrictive regulations than those listed above Refer to your Travel Documents for more information.
- 41. Air carrier restrictions may vary from the limitations listed above. Size and weight limitations for carry-on and checked baggage vary from airline to airline and even according to destination. While making an airinclusive booking, you will be provided with baggage fee information. After booking an air-inclusive booking, up-to-date information on carrier-specific standard

checked baggage allowance (including size and weight limitations), the standard allowance (and fee, if applicable) for carry-on baggage, and the standard fee for the first and second checked bag, along with the information about additional discounts that may apply depending on flyer-specific factors (e.g., frequent flyer status, military, credit card used for purchase, or early purchase over the Internet, etc.), can be found on the carrier's website or by accessing ifflybags.com. The Company is not responsible for additional fees imposed by air carriers for baggage, and these fees are not included in the air-inclusive holiday price. You will be required to pay these fees directly to the airline at checkin

- 2. No responsibility is accepted by The Company for loss of or damage to baggage or any of the traveller's belongings throughout the duration of the holiday. Travellers are strongly encouraged to not bring valuables such as jewellery and large amounts of cash. Any such valuables should not be left in baggage out of the control of the traveller. Baggage insurance is highly recommended.
- 43. Carry-on bags should not exceed the dimensions of 30x28x14cm (12"x11"x6"). For safety reasons, wheeled carry-on bags are not suitable as hand luggage on motorcoaches and mini-buses. Carry-on bags must be small enough to store in overhead bins or under the seat in front of you on motorcoaches and other transportation.

#### DATA PROTECTION

- 4. The Company is committed to the privacy of both existing and prospective clients. The Company respects and shares concerns of our clients over the protection of their personal information. It is for this reason that The Company adheres to the provisions of the Privacy Act 1988 (Cth). Please visit globusfamily.com.au to view our Privacy Policy, which includes the name of the agency that will collect and hold your personal information and details to contact our privacy officer should you wish to access or request correction of your personal information.
- 45. Some government agencies in foreign countries require The Company to collect and pass on in advance of travel certain personal and other details related to you, including but not limited to government-issued identification and passport details. If you fail to supply the details, as requested, fully and accurately, your trip may be interrupted or cancelled. There are no refunds for failure to provide documentation or failure to provide documentation by the time required.
- 46. We will use your personal data secured during your booking or during online check-in to process your booking with our suppliers. These details include your full name, address, date of birth, passport number and expiration date, occupation, credit/ debit card information and any disability, medical conditions or dietary restrictions disclosed to The Company for you and all your travelling party.
- 47. It may be necessary to transfer these details to other countries or authorities in which the data protection and privacy laws are less stringent than ours. This may include requirements to pass details to our suppliers as well as certain governments or government appointed bodies, or agencies in the interest of security or because we are obliged to by law. By making a booking with The Company, you agree to The Company storing, using and passing on this data to other third parties for reasons as stated above and hold The Company not liable for the usage and protection of that data.

#### EMERGENCY CONTACT DETAILS

48. All passengers must provide emergency contact details, travel insurance information and passport or government issued ID information (when required) PRIOR TO TRAVEL. This includes a "Local" contact so that The Company can get in touch with friends or family in the rare case of an emergency as well as an "On Tour" contact, i.e. mobile phone number or email address, for use by the Tour or Cruise Director. Emergency contact details should be provided by creating a customer MyAccount at www.globusfamily.com.au and following the instructions given.

#### ENGLISH

49. All Tour Directors, Local Hosts®, Local Guides, and ships crews speak English, and all holiday commentary and instruction are conducted in English only. For maximum enjoyment and understanding, you should be able to read, understand, and speak English.

#### FORCE MAJEURE

 The Company assumes no liability for any loss, damage, or entry of any nature in whole or in part resulting from an Act of God or any other force majeure condition, including, without limitation: fire, volcanic eruption, environmental pollution or contamination, inclement

weather, earthquake, low or high water levels, flood, water or power shortages or failures, tropical storms or hurricanes, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage arrests, strikes or labour disruptions, restraint of rulers or peoples, expropriations, acts of terrorism. war, insurrection, guarantine restrictions, government health advisories, or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorisation, damages to its facilities or the travel supplier and its facilities, or any other unforeseen circumstances or any other factors unforeseen by The Company that impacts negatively on, or hampers, its ability to fulfill any of its contractual conditions. In the event that any of these conditions apply, The Company shall be excused, discharged, and released from performance to the extent such performance is so limited or prevented, without liability

#### FREQUENT FLYER & HOTEL REWARD PROGRAMS

- 51. Frequent Flyer mileage accrual is at the discretion of the airline(s), and is not always granted for airfare purchased through The Company. You will need to contact the airline(s) directly for information on Frequent Flyer programs and any applicable reward mile accrual. The Company cannot assist with this process. Cancellation penalties, as noted above, will apply to all airfare, regardless of accrual grants. Take this into consideration before purchasing airfare.
- 52. Hotel rewards/points cannot be earned or redeemed with hotels used by The Company.

#### GRATUITIES

53. If you have prepaid your gratuities to your Tour/Cruise Director and Driver or if they are already included in the price of the holiday, this will be detailed within your Tour/Cruise Member Certificate and vouchers will be included within your Tour Documentation. Please note that included gratuities for The Company cover wait staff at included meals, hospitality staff at hotels for nights purchased through The Company, porterage at hotels for one suitcase per person, the cruise director, crew, local guides and local drivers and the cruise portion only; prepaid gratuities cover only the land portion operated by The Company of the tour itinerary. Where The Company sources other leading operators for cruising or rail elements of your holiday, the option to prepay local gratuities is not available.

#### HOLIDAYS & SPECIAL EVENTS

4. During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. The Company cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason. Christmas markets generally open in late November and close around the third week of December.

#### HOTELS, ACCOMMODATIONS & TRANSPORTATION

- 55. The hotels listed on the website or in the brochure are intended to be used on all departures; however, hotels are not guaranteed. The Company reserves the right to substitute other hotels than those listed on the itinerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date, or hotel location changes within or outside itinerary cities, the hotel substituted will be of equivalent quality to those shown. No refunds are provided for hotel changes; full cancellation penalties, as noted above, apply.
- 56. The Company contracts twin-bedded rooms. Double-bedded rooms may be requested, but are never guaranteed. Triple rooms are the same size as twin-bedded rooms and are at the discretion of the hotel. Triple rooms will have beds to accommodate three people, but three separate beds cannot be guaranteed. The additional bed, if available, is often a roll-away bed put in for the night, or a convertible sofa bed. If there are only two beds, a roll-away may be requested but cannot be guaranteed. If available, additional charges may apply for a roll-away and are payable by you directly to the hotel. Some hotels do not offer triple rooms. When a triple room is not available, hotels in some cases may provide one twin-bedded room and one single room.
- 57. Payment for a single supplement ensures your own room, not necessarily a twin or double-bedded room. Single rooms in hotels are generally smaller in size and may be less conveniently located. On overnight ferries, single cabins may not be available or are limited and singles may be asked to share.

152 cosmostours.com.au 153

#### **TERMS & CONDITIONS - CONTINUED**

- Accommodations outside your home country may not accommodate wheelchairs or be wheelchair accessible. See the TRAVELLERS WHO NEED SPECIAL ASSISTANCE ON TOUR AND/OR CRUISES clause
- 59. Room and bed preferences are not guaranteed.
- 60. Check-in times vary worldwide; The Company cannot control or guarantee check-in times.
- 61. Air-conditioning in hotels is not guaranteed and is dependent upon local and national laws and regulations. Though hotels may have air-conditioning as a listed amenity, the usage of air-conditioning is often not available at night or in the off-seasons. Other restrictions may apply. The Company has no control over airconditioning restrictions and regulations.
- In the rare event included train or air services are unavailable, alternate services will be provided. Itinerary timings are approximate and are subject to change.

#### INSECTICIDE

Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. For more information about aircraft disinfection requirements and a list of countries requiring disinfection of inbound flights, visit https://www.transportation.gov/airconsumer/spray.

#### MEDICAL & HEALTH

- 64. The Company does not employ medical personnel. Any medical attention you require while traveling with The Company must be sought through a local medical facility, if/when available, for diagnosis. All related charges are at your expense. The Company cannot guarantee the availability of medical facilities or for the quality of the care or services.
- 65. The Company reserves the right to remove or quarantine any passenger who shows signs of illness, or who poses a threat to the safety and health of other passengers. Removal or quarantine of passengers for any health, safety, or behaviour-related assessment is at the sole discretion of Cosmos. Any costs incurred for medical assessments, diagnosis and/or any other medically-related charges are your responsibility to pay and are due at time of services. Passengers will be allowed to rejoin The Company's with confirmed medical certification from a licensed health practitioner indicating fitness to travel without causing harm or posing a safety threat to other passengers.

#### MOTORCOACHES

- 66. The Company follows a mandatory, daily seat rotation on motorcoaches. For the enjoyment of all passengers, you must adhere to the rules of the Tour Director regarding seat rotation. Alcohol consumption is not allowed on board Cosmos transportation.
- 67. Many local laws require the use of seatbelts while travelling. When seatbelts are provided, you are responsible for wearing your seatbelt. The Company is not liable, nor are our service providers, for any injury, loss, damages, claims, or death resulting from any accident or incident if you were not wearing your seatbelt at the time of the accident or incident when the motorcoach is equipped with them.

#### NOT INCLUDED IN THE LAND/CRUISE HOLIDAY PRICE

The following charges are not included in the land/cruise holiday price, unless otherwise noted: airfare to and from the start of your holiday, intra-holiday air, unless specified in the itinerary; fees and taxes; port taxes; airport transfers; passports; visas; vaccinations; tips to your Tour Director, Local drivers, Local Guides, and/ or other ship personnel (unless otherwise noted in the specific itinerary pricing details); gratuities on ferries, trains, and cruise ships; laundry; telephone; minibar; alcohol, beverages, and food outside of the contracted Cosmos menu as presented at a hotel or restaurant or onboard your vessel (these extra items will be billed to you before leaving the hotel, ship, or restaurant; airport transfers; optional excursions; porterage at airports and train stations; insurance; and all other items of a personal nature.

#### OPTIONAL EXCURSIONS

69. Optional excursions ("the Services") available for booking are provided by local operators or other third parties that are entirely independent of The Company and do not form any part of the product or services sold to you by The Company or of these Terms & Conditions, even where The Company suggests particular operators/other third parties and/or assists you in booking such optional shore excursions. Your contract for such Services will be with the organiser or operator of that Service, and will be subject to its Terms & Conditions, which may contain exclusions or limitations of liability. The Company has no liability for any such optional shore excursion or for any act(s) or omission(s) of the organiser or operator or for any of its employees or agents or any other person(s) connected with the optional shore excursion.

- 70. Any advice or assistance on or with any Service provided by any local representative does not mean or imply that the Service is sold, supervised, or controlled by The Company, or that any such advice or assistance is given on behalf of The Company. Holiday participants are asked to check with the operator of any optional excursion and the applicable Terms & Conditions before booking.
- 71. For operational reasons, not all optional excursions listed in the tour/cruise itinerary, in print, online, or in travel documents may be available during your holiday. Your Tour Director will advise of availability while on the tour.
- Optional excursions may be purchased 90 days in advance of travel via MyAccount. Booking conditions apply (refer to the Pre-paid Optionals Terms & Conditions on MyAccount).

#### PHOTOGRAPHS & PICTURES

73. Photographs or pictures appearing in The Company brochures and websites should be used solely as an indication of facilities and attractions. Actual facilities and attractions may vary according to itinerary. Maps shown on the itinerary pages are current at the time of printing and may not reflect the actual routing should the itinerary change.

#### PRICE POLICY

- PRICE POLICY
  74. All holiday prices are based on rates (including foreign exchange rates) known at the time of publication, are expected to be in effect at the time of departure and do not include airfare except where noted on specific itineraries. holiday prices are per person, based on double occupancy (two people sharing a room). Single room supplements and triple reductions are listed where applicable. Not all accommodation types are available on all holidays.
- 75. Prices are subject to change without notice, subject to the guarantees set forth below.
- 76. Once The Company has received your full land deposit for any cruise holiday, that land price is guaranteed and you are protected against any base land price increase due to currency surcharge. Any subsequent land or cruise cost increases are at The Company's expense, not including energy cost increases and/or any government tax increases.
- 77. Pricing for air-inclusive holidays, including those with intra-holiday air, are guaranteed when The Company has received your full land plus air deposits and/or full air payment, as noted above. The Company reserves the right to ticket holidays with intra-holiday air, upon receipt of full land and air deposits; thus, any subsequent revisions made at your request are subject to airline-imposed change fees, cancellation fees, and/or changes in airfare price, which are your responsibility to pay.
- 78. See above for holidays with itineraries noted "subject to change".

#### REFUNDS

79. Any request for refunds is subject to these Terms & Conditions; no refund will be made for unused services of less than 48 consecutive hours, for unused transportation where group activity tickets are involved, or for voluntary modifications made by the passenger. For Private Touring, changes made at your discretion en route to tour features or tour services (e.g. meals, included sightseeing, etc.) are not refundable nor exchangeable for other services. Customers not using the included transfer will not be given a cash equivalent or holiday price reduction.

#### REVISIONS & REVISION FEES

- 80. In addition to any airline-imposed change fees, a fee of \$30 per person will be charged by The Company for any alteration or revision made to a reservation after deposit is received. Any revision to a booking, including but not limited to flight cancellations or name changes, may result in the loss of confirmed airline reservations or increased airfare, which will be payable by you. Additional airline and hotel charges may also apply and may be up to 100% of the full price.
- 81. Intra-holiday air and hotel penalties may also apply to alterations or revisions to a booking, and may be up to 100% of the full price.
- A change of passenger name, holiday date, or itinerary within final payment will be treated as a full cancellation and new reservation; holiday and airfare cancellation fees, as above, apply.

#### SAFFTY

83. Be aware that during your participation on holiday operated by The Company, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of travelling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of

transportation; forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. The Company will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. While The Company will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a holiday and/or optional excursions, you agree that you will hold The Company harmless regarding any provision of medical care or the adequacy of any care rendered. The Company is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold The Company harmless for such.

84. No weapons of any type are permitted on any services offered by The Company. This includes, but is not limited to, firearms, knives, mace, brass knuckles, and other weapons of any type.

#### SERVICE INQUIRIES AFTER THE HOLIDAY

After returning from your holiday, if you wish to inquire about any services provided, please ensure that all correspondence relating to those services is received by Cosmos, Client Relations, Circuit Travel Pty Ltd. Any complaint or claim involving the holiday services offered in the Cosmos brochure or on the Cosmos website involving the negligence of any suppliers, subcontractors, or agents in relation to any service provided to the holiday participant must be notified to Tour/Cruise Director immediately while on holiday or within 30 days of the holiday completion, except where such time limitations are prohibited by law.

#### SMOKING & ILLEGAL DRUGS

- 86. Smoking is not allowed on transportation that is exclusively provided by The Company. On cruise ships, smoking is restricted to certain areas of the vessel. Smoking includes cigarettes, e-cigarettes, cigars, e-cigars, or any other smoking device.
- 87. Many hotels, restaurants, and other venues are smokefree or have non-smoking regulations in public spaces. Smoking may be restricted to certain areas or not allowed. You are responsible to abide by all third-party smoking policies.
- 88. Hotels may impose a 100% non-smoking policy. If you require a smoking room, a request may be submitted, but we cannot quarantee availability.
- 89. Any carriage or possession of illegal drugs will result in immediate termination of travel services rendered by The Company. You are responsible for knowing and observing the licensing laws for drug possession for all countries and states you are visiting. Repatriation is at your expense.

#### TOUR CANCELLATIONS

90. The Company reserves the right to cancel or reschedule any holiday departure for any reason, including insufficient demand or force majeure (see Force Majeure section above). If a holiday is cancelled prior to departure, The Company's only responsibility will be to refund the amount received for the reservation. The Company will try to rebook the same holiday with a different departure date, or a similar holiday, but there is no guarantee of availability of offering. For air-inclusive holidays, The Company will try to confirm air schedules for the selected new dates, subject to availability. The Company cannot assume responsibility for any additional costs or any fees relating to the issuance and/ or cancellation of air tickets or other travel arrangements not made through The Company.

#### **TRANSFERS**

91. Unless otherwise specified, transfers arranged by The Company are provided by independent transportation suppliers and are group transfers operated by motorcoach and may have pre-set departures times. The Company is not responsible for flight delays, delays in immigration or customs, delays due to lost baggage, or delays for any reason beyond our control if you miss your transfer. Missed transfers are non-refundable.

#### TRAVEL DOCUMENTS

P2. Travel Documents, including e-ticket itineraries, are available approximately four weeks prior to departure provided full payment, emergency contact details, travel insurance information and passport or governmentissued ID used for travel information (when required) have been received, and passengers have acknowledged the Globus family of brands Terms and Conditions, via their customer MyAccount. If available, additional service changes and/or shipping fees will be required for printed documents, documents requested early, early air ticketing, alternate delivery options (including delivery to multiple addresses), and for any delivery overseas. Expedited delivery charges are required for reservations made within 45 days of the commencement

#### **TERMS & CONDITIONS - CONTINUED**

of services. Charges will be quoted at time of reservation and/or request. For Cosmos Lite holidays, all documents are electronic. Additional fees apply for any printed documents on Cosmos Lite Holidays.

#### TRAVELLING WITH CHILDREN

33. Due to heightened security, many countries have adopted practices to prevent international abductions of children. If a child will be travelling with adults other than the parents or with only one parent, it is recommended that a notarised letter be written by the parents or non-travelling parent granting authorisation to travel, including the dates of travel. We suggest that you also contact the appropriate consulate and airlines because they may have additional requirements or recommendations.

## TRAVELLERS WHO NEED SPECIAL ASSISTANCE ON TOUR AND/ OR CRUISES

- 94. You must report to The Company any disability requiring special attention while on tour or on cruise at the time the reservation is made. The Company will make reasonable attempts to accommodate the special needs of disabled travellers, but is not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. The Company does not provide personal services (such as pushing a wheelchair, assisting with walking, etc.) and The Company does not provide individual assistance to a holiday participant for walking, dining, getting on and off coaches, cruise ships, and other vehicles, or other personal needs. A qualified and physically able companion should accompany travellers who need such assistance.
- 95. If we are not notified at time of reservation of any disability requiring special attention, The Company reserves the right to cancel your booking or terminate your holiday if your special needs or disabilities are not suitable for the holiday, pose a threat to the health and safety of other participants or The Company staff, are incompatible with other travellers, or if you are not travelling with a companion who provides all the assistance you require. The Company will not refund or cover any costs or expenses incurred for cancellation, booking, or termination of the holiday. Cancellation penalties, as above, apply.
- 96. Not all sightseeing stops/sites accommodate wheelchairs, and some locations and sightseeing activities require extensive standing, sitting, or walking—sometimes on unpaved or cobblestone streets. The Company will not refund or cover any cost or expense incurred for any missed activities due to a participant's inability to fully participate with the group. Most transportation services, including the touring motorcoaches and cruise ships, are not equipped with wheelchair ramps. Although some of our ships have elevators, many small ships do not. Passengers requiring ship elevators should inquire before making reservations.
- 97. Motorised scooters and motorised wheelchairs are not suitable for international travel and are not permitted on The Company tours. Arrangements cannot be made to carry or use these on tour or cruise, and if you bring one, you will be asked to make alternate arrangements for transporting the scooter to your end destination at your expense.
- 98. Dietary requests and preferences must be provided to The Company at the time of booking. Generally, special dietary or meal requests cannot be processed and are subject to availability at the hotel or venue. There is no guarantee of availability, and there may be an additional charge associated with such request, which is payable by you at time of service.

#### HOLIDAY ACCEPTANCE

 Acceptance on the holiday is subject to presentation of your Tour / Cruise Member Certificate, which details the services you have purchased from The Company and which will be available in your final Travel Documents.

#### VISAS & PASSPORTS

- 100. It is your responsibility to verify all visa, passport, and government-issued ID requirements necessary for your holiday. You are responsible for obtaining independently and paying for all visas and entry documents, for meeting all health and other requirements, and for any documents required by the laws, regulations, orders, and/ or requirements of the countries you will visit. The Company cannot accept liability for any passenger refused entry onto any transport or into any country due to failure of the passenger to carry correct documentation or adhere to specific entry and exit requirements.
- 101. You must have a passport to travel internationally. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. It is recommended you have a minimum of three blank pages

in your passport when travelling. Multiple-entry visas are required for some holidays. The process of obtaining a visa and/or passport can take up to three months or

#### WAIVERS

102. During the course of your cruise, tour, or excursion, you may encounter the opportunity to participate in additional optional activities that are provided by independent third party suppliers. The suppliers of those optional services may render those services subject to separate and additional Terms & Conditions, or may require you to execute additional documents, waivers, or releases. It is understood that any assumptions of liability, waivers, or releases that are part of the suppliers Terms & Conditions or that are required by those independent suppliers will also inure to the benefit of Circuit Travel Pty Ltd, Cosmos, Globus, Avalon Waterways, and Monograms.

#### WI-F

103. Wi-Fi connectivity on transportation provided by The Company (for tours where Wi-Fi is available on the motorcoach) is provided by an independent third party with separate Terms & Conditions of usage and acceptance thereof. These can be found online or will be made available upon request. Wi-Fi connectivity is not guaranteed, and is often disrupted, unavailable, and slower internationally than you are accustomed.

#### RESPONSIBILITY

- 104. Circuit Travel Pty Ltd, is an independent company ("the Company") licensed to market and distribute travel products under the Cosmos, Globus, Avalon Waterways and Monograms brand names, and arrange for the holiday services offered on this website, including transportation, sightseeing, and accommodations through independent contracts.
- 105. Subject to clauses 69 70 above, The Company is responsible for providing the services described in this brochure, including arranging transportation, sightseeing, and accommodation as described. All references to The Company include its agents and employees.

106. Air carriers, accommodations, and other suppliers

- (including but not limited to trains, cruises, ferries, motorcoaches, hotels, and restaurants) providing services are independent contractors and are not agents, employees, servants, or joint venturers of the Company or its affiliates. From time-to-time, and for the purpose of identifying those independent third-party suppliers of services as the provider of a component or part of a Cosmos tour, cruise or package, some or all of those entities may utilise the name "Cosmos" on promotional media, signage, or attire. Although you may see the name "Cosmos" on vehicles, signs, apparel, or elsewhere during your cruise, tour, or excursion, its use by third-party suppliers is solely for the purpose of identification and does not represent or signify in any way ownership, management, supervision, or control by The Company of services that are provided by independent third party suppliers or of the employees, servants, or agents of the third-party suppliers. All certificates and other Travel Documents for services issued by the Company are subject to the Terms & Conditions specified by the supplier, which are available upon request, and to the laws of the countries in which the services are supplied.
- 107. The international carriage of passengers is subject to international conventions and treaties. These international conventions and treaties limit and, in some events, exclude the carrier's liability to travellers. Where any claim or part of a claim (including those involving death or personal injury) concerns or involves any travel arrangements (including the process of getting on or off the transport concerned) provided by any air, sea, inland waterways, rail, or road carrier or any stay in a hotel, The Company's maximum liability is the maximum which would be payable by the carrier or the hotel keeper concerned under the applicable international convention or treaty applicable to the travel arrangements or hotel stay. International conventions and treaties that may apply include: the Montreal Convention (1999), the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12 October 1929 (the Warsaw Convention), the Warsaw Convention as amended at The Hague on 28 September 1955 and the Warsaw Convention as amended at The Hague and by Additional Protocol No. 1, 2 or 4 of Montreal (1975) and the EU Regulation on Air Carrier Liability for air carriers with an operating license granted by an EU country, in relation to air travel; the Berne Convention for rail travel: Athens Convention 1974 for carriage by sea; the Geneva Convention for carriage by road and the Paris Convention 1962 for hotels.

- 108. Booking and payment for a tour shall constitute agreement and acceptance by the passenger of these terms and conditions which cannot be varied except in writing by an officer of the Company.
- 109. After departure, if the services included in the holiday cannot be supplied, or there are changes in an itinerary for reasons beyond the control of The Company, The Company will arrange for the provision of comparable services wherever possible. Any resulting additional expense will be payable by travellers and any resulting savings will be refunded by The Company to travellers.
- 110. The Company reserves the right to accept or reject any person as a traveller, to expel any traveller from the holiday, to make changes in the itinerary whenever The Company deems it necessary for the comfort, convenience, or safety of travellers, and to cancel a holiday at any time in accordance with operational requirements or circumstances beyond its control.
- 111. Notwithstanding anything contained in these conditions, The Company shall continue to be subject to any guarantees provided by the Competition and Consumer Act 2010 and the Australian Consumer Law (the Act) if and to the extent that the Act is applicable to these conditions and prevents the exclusion, restriction and modification of such guarantees.
- 112. The Company excludes all liability including liability for any loss, damage, costs and expenses whatsoever (including personal injury, death, and property loss) that may arise in connection with or arising out of your holiday and liability under implied conditions, and warranties and guarantees except any guarantees, the exclusion of which would cause this Clause to be void, such guarantees being referred to in these conditions as "non-excludable guarantees".
- 113. The Company limits its liability to you for breach of any non-excludable guarantees to the supplying of the service again or the payment of the cost of having the service supplied again, as determined by The Company
- 114. You agree that neither the Company nor its affiliates shall be liable for any damage, loss (including personal injury, death, and property loss) or expense occasioned by any act or omission of any Supplier providing services, or of any insurer or insurance administrator, or of any other person.
- 115. Legal proceedings against The Company may be instituted only in a court within the State of New South Wales, and any claim involved in such proceedings shall be decided in accordance with the laws of the State of New South Wales. Neither The Company nor any affiliate shall in any case be liable for other than compensatory damages, and you hereby waive any right to punitive or aggravated damages. No person, other than an authorised representative of The Company by a document in writing, is authorised to vary, add, or waive any term or condition in this brochure website, including any term or condition set forth in the preceding provisions.

#### TRADE NAME

COSMOS is a trademark owned and/or applied for and/or registered by Cosmos European Travels AG, in the Australian Trademarks Registry and in other global jurisdictions. Circuit Travel Pty Ltd., is an authorised user of the trade and service mark COSMOS owned by Cosmos European Travels AG.

MONOGRAMS is a trademark owned and/or applied for and/ or registered by Globus Gateway Ltd. Inc., in the Australian Register of Trademarks and in other global jurisdictions. Circuit Travel is an authorised user of the trade and service mark MONOGRAMS owned by Globus Gateway Ltd. Inc.

#### Our Australian address:

Circuit Travel Pty Ltd Level 5, 309 Kent Street SYDNEY NSW 2000 Australia GPO Box 3436 SYDNEY NSW 2001 Australia

Email: enquiries@cosmostours.com.au Telephone: 1300 230 234

#### Agent Reservations Only

Sydney Metro: (02) 8259 1110 Interstate: 1300 130 134 Facsimile: (02) 8259 1120 E-mail: reservations@cosmostours.com.au Agent Online Reservations available at: www.qlobusfamily.com.au/onlinebookings

#### Feedback and/or Service Enquiries After your holiday

Should you wish to contact The Company after returning from your holiday, please contact us at:
Email: clientrelations@globusfamily.com.au.

ABN 12 001 268 257

154 cosmostours.com.au 155